

**ALEXANDRA SCHOOL  
PARENT SURVEY RESULTS 2018**

Dear parents/carers,

Thank you so much to everyone who found the time to complete and return our recent survey. 204 survey forms were returned and the table below shows the percentages of your responses which agreed or disagreed with the statements. We also combined these responses into an average score which is given on the right hand column. The best score we could achieve is 4 and the worst is 1.

	Strongly Agree % (score 4)	Agree % (score 3)	Disagree % (score 2)	Strongly Disagree % (score 1)	2018 Score
<b>My child</b>					
My child is happy at school	71	28	1	0	3.70
My child feels safe at school and well cared for	71	29	0	0	3.70
My child is positive about the learning experiences at school	65	33	1	0	3.62
My child makes good progress at school	61	35	4	0	3.56
I feel that teachers know my child as an individual	70	27	2	0	3.67
<b>Teaching and learning</b>					
The school is well-led and managed	68	29	1	1	3.65
My child is taught very well at this school	64	35	1	1	3.61
The school has high expectations for my child	61	35	3	0	3.58
The school deals effectively with unacceptable behaviour	47	45	7	1	3.38
The school works hard to reflect and celebrate all cultures	66	30	4	0	3.62
There is a good range of extra-curricular clubs and opportunities for physical exercise	60	35	5	0	3.55
My child receives homework at the appropriate standard for their age	49	44	7	1	3.41
<b>Communication</b>					
I feel I can easily approach the school with questions or problems to do with my child	65	33	0	1	3.63
The school responds well to any concerns I raise	60	39	1	1	3.57
I receive valuable information about my child's progress	50	46	4	0	3.45
I like the new home-school diaries and find them useful for communicating with the school	34	48	14	5	3.11
Communications with the school keep me informed about events	57	39	4	0	3.53
<b>School</b>					
We enjoy being part of the school community	67	33	0	0	3.67
We would recommend this school to another parent	78	21	1	0	3.77
<b>TOTAL</b>	<b>61</b>	<b>35</b>	<b>3</b>	<b>1</b>	<b>3.57</b>

We were very pleased with the results of our parent survey and that the highest scores are for the statements 'we would recommend this school to another parent', 'my child is happy at school' and 'my child feels safe at school'. It is so nice to hear that so many of you think we get a lots of things right. There were some lovely comments about the efforts to which our staff go to make the school the warm and nurturing place that it is and I have shared these with staff.

It is really helpful for us to know the areas where you would like us to adjust our current practice. The questions with the lowest scores were 'I find the home-school diaries useful', 'the school deals effectively with unacceptable behaviour' and 'my child receives homework of the appropriate standard'. You felt that the new school diaries were not being used fully and were expensive. In response to this, we will revert to the old home-school diaries and will put the information into a year group pack.

Behaviour management is an area that we continuously review and we are working at developing practices for the upper years in the school. We spend significant time ensuring that best practice is shared between all staff and that the rules are applied consistently.

We explored the question of homework more thoroughly this year and you were also asked to specify whether the school set the correct amount of homework, too little or too much. The vast majority of parents thought that the school set the correct amount, followed by those who thought the school set too little. The parents of the older children were most likely to indicate that the school set too little homework. We will consider this in setting our homework next year.

It is nice that you appreciate the efforts that the school makes to let you know what is going on. This is an area where we will struggle to satisfy all of your preferred methods of communication. Some of you prefer paper messages, others like @Alex, others think there are too many different modes of communication. We do note your frustration when events are changed at the last minute but this can often be to circumstances outside our control.

Thank you also for your thoughts on the extended school offering and our range of clubs. Most parents are happy with the extended school clubs with the main suggestions being to group children by age more and to provide supervised homework for the older children. You would also like the option for children to stay either for 1 hour or for the full duration and we will look into the staffing implications of this. You liked the range of after-school activity clubs but wanted this range extended even further. Some parents suggested that some of the clubs become progressive and this is something that we can look into.

After your comments last year and with the return of our playground, we have re-introduced the daily mile. We will have two teachers providing sports lessons for our pupils next year, leading to a more varied range of sports for the KS2 children.

We note that some of you are unhappy with the school meal provider and we are working proactively with a consultant to improve our offer for next year.

Thank you again for your time and thought in responding to this important survey which will provide input into our school development plan and has already been discussed with our governors.

Best wishes,  
Rachel

